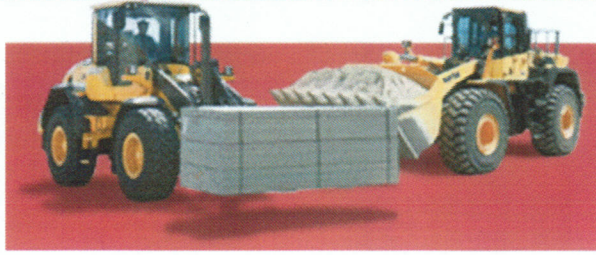


John Hanlon & Company Limited



Quality Policy

John Hanlon & Co Limited is committed to:

- Providing Customers with high quality equipment and services which meet requirements and are fit for their purpose.
- Operating our business to the systems required by ISO 9001.
- Enhancing the skills of management and staff through review and actively pursuing an ongoing training policy, the objective of which is to prepare staff to perform their work more effectively.
- Promoting the culture of continual quality improvements and the philosophy of getting things "Right First Time". Whilst ensuring that the correct resources to provide customer solutions are readily available.
- Rigorously controlling and continuously monitoring the supply, installation (by approved subcontractors) and the completion to the programme of all projects undertaken.
- Promoting the Quality Management Systems and ensuring implementation is achieved by internal audits, management review, and appropriate corrective actions.
- Understanding how our strategic direction is affected by internal and external influences.
- Monitoring and measuring current performance against objectives and key performance indicators

Signed:

Chairman / Managing Director.